

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECY/CHN 015/08NKS

## C A No. Applied For Complaint No. 575/2024

In the matter of:

Dimple .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

### Appearance:

1. Mr. I U H Siddiqi, Counsel of the Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

### ORDER

Date of Hearing: 06<sup>th</sup> May, 2025

Date of Order: 07<sup>th</sup> May, 2025

### Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connection vide request no. 8007214750 at premises no. 110, J&K block, Laxmi Nagar, Delhi-110092, but respondent rejected the application of the complainant for new connection on grounds of common connection not feasible.

Attested True Copy

Secretary  
CGRF (BYPL)

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2. The respondent in reply briefly stated that the present complaint has been filed by complainant seeking electricity connection for premises bearing no. 110, J&K block, Common area, common stair, Laxmi Nagar, Delhi-110092. The application of the complainant was rejected on following grounds:
  - a) Technical feasibility is not made out at the applied premises as there is no common load separately metered meaning thereby that all the wiring of common load should be separately metered in terms of the DERC Regulations.
  - b) NOC from all the owners/registered consumers of the existing connections residing in the applied premises.
  - c) Applied premise is having height more than 15 meters which mandates the submission of NOC from Fire Department in compliance of Rule 27 of Delhi Fire Services.
3. In response to the reply the complainant filed NOC of all the connection holders in the building. The complainant also filed installation test report by M/s Rajdhani Electricals, submitted that electrical inspection has been completed by them and is ready for test and connection up with mains.
4. OP has also objected height of the building, stating in their reply that the building structure is Basement + ground + four floors over it, making height of the building more than 15 meters. In this regard, we observe that the complainant has applied new connection for common stairs and not for any particular floor. Therefore, this objection of OP is not justified here.

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Attested True Copy

Secretary  
CGRF (BYPL)

Complaint No. 575/2024

5. Since the complainant has fulfilled the requirement of the OP by filing NOC of the other owners/registered consumers of the applied building, thus no objection of OP remains pending for release of the new connection to the complainant.

The complainant has also filed test report in support of other objection of OP. The third objection of OP regarding height of the building, same is also nullified by the Forum as the connection asked for by the complainant is not for any particular floor; same is for common stairs purpose.

Therefore, OP should release the new electricity connection as applied for by the complainant.

ORDER

Complaint is allowed. Respondent is directed to release the new connection applied by complainant vide application no. 8007214750 at premises no. 110, J&K block, Laxmi Nagar, Delhi-110092, after completion of all the commercial formalities as per DERC Regulations 2017. The complainant is further directed to file an affidavit/undertaking mentioning therein that common wiring is complete and the connection will be used for the purpose of common stairs/area and no other purpose it will be used for. If OP finds the connection being used at any floor or any other purpose, OP is free to take action as per law.

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This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

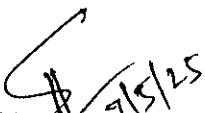
The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

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